



SUNRAYSIA DIRT KARTERS INC. A0047957G

Refund Policy

PURPOSE

This refund policy should be considered prior to any person making any payment to the Sunraysia Dirt Karters.

POLICY STATEMENTS

The Sunraysia Dirt Karters have a general policy of "No Refunds", however there are limited exceptions. These exceptions shall be considered by the Committee on a case by case claim. Examples of these exceptions include a genuine error, hardship or medical condition.

REFUND DETAILS

Merchandise – There are no refunds for merchandise, except for those provided for in law such as an item is not fit for its intended purpose

Membership – There will be no money refunded for membership payments, however a member (or committee) may still cancel the membership in writing at any time.

Nominations – Generally no refunds, however in genuine hardship cases a Club Credit may be offered for use at a later date. In some cases a full refund may be given at the full discretion of the Committee.

SCOPE

This policy applies to all persons making payments to Sunraysia Dirt Karters.

PROCEDURES

- If you wish to make a claim for a refund, please apply in writing to the Committee as soon as possible.
- You may only claim a nomination refund prior to the event.
- The committee will not consider any other claims for refund that are more than 6 months old, no matter the reason.
- No refund (of any kind) shall be given for nomination withdrawals made within 2 days of the event.
- If the committee determines that you are eligible for a credit refund, then a credit number will be issued and it is your responsibility to use this credit within a 12 month period, dated from the credit note.
- Any cash Refund will take the form of a cheque, made payable to the original payer, unless otherwise advised. This cheque must be cleared within 6 months.

President:

Vice President:

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